



Submitting Items for Calibration/Repair

RFQ# / PO# / RMA#:

Company:				Plant Location or Branch:	
Contact Person:				Title & Department:	
Phone:				Email:	
Repair available in Duncan ONLY		Lab Lo		cation:	
Duncan, SC 321 Tucapau Road Duncan, SC 29334		Charleston, SC 3130 Stanton Court Charleston, SC 2941	8	Raleigh/Durham 3252 S Miami Blvd, Suite 125 Durham, NC 27703	Fairfield, OH Fairfield Business Center Fairfield, OH 45014
		List of I	tems	Submitted	Needs:
Gage ID #	Description	1:	Reaso	on for Repair/Calibration:	Repair Calibration

Contact Information

Gage ID # Description: Reason for Repair/C	Repair Calibration
MSI-Viking Gage CALIBRATION/REPAIR DEPARTMENT Policies Effective Date: January 1, 20 Calibration/Repair Service to our customers, MSI-Viking Gage has adopted the following policie Repair for evaluation. SUBMITTING ITEMS FOR CALIBRATION/REPAIR: Please include our Common all necessary contact and return shipping info. ALL items are to be shipped or delivered 29334 Att: REPAIR DEPARTMENT EVALUATION (for repair items) or CALIBRATION DEPART PROCEDURES Once your item and form are received, MSI-Viking Gage Calibration/Repair will Recommendation regarding your calibration/repair. This will also include quotations to replace the better value to you, the customer. Please respond within 30 Days after you have received the EQUOTES If both Calibration/Repair and Replacement quotes are declined, then a \$25.00 Evaluation to the customer shall be asked to direct MSI-Viking to either RETURN SHIP (at customer's expendaLIBRATION/REPAIR QUOTES MSI-Viking will make every effort to provide you with an accurage repair. This estimate can sometimes be affected however, if OEM parts must be ordered to common available domestically. If an issue or known delay occurs, MSI-Viking will notify you as soon repairs are completed, the item will be shipped or delivered to the contact on the Calibration/Rependated with a friendly reminder requesting a decision regarding whether you ACCEPT or Decontact you again within 60 Days. If no decision is given at that time, MSI-Viking Gage will apply directive has been received from the customer regarding ACCEPTANCE or DECLINE of the call shipped/delivered back to the customer. Shipping charges will be charged to the customer's ship IF no Customer Shipping Account information is available, and we have not been successful in a customer at the customer's expense after 90 Days; MSI-Viking Gage will consider the item(s) to responsibility or liability for the items. Customer understands that any such items will be discard-these items. *Evaluation or Delivery fees do not apply to MSI-Viking Contract Customers, o	es regarding all items submitted to MSI-Viking Calibration/Calibration/Repair Evaluation and Instructions Request et to: MSI-Viking Gage 321 Tucapau Rd Duncan, SC ETMENT (for calibration items) and QUOTATION III provide you with a written Evaluation, Quotation and the item if it is our recommendation that replacement is a Evaluation/Quotation. DECLINED CALIBRATION/REPAIR uation Fee* will be applied and invoiced to the customer. Inse), or to DISCARD the item (in writing). ACCEPTED curate estimate of turnaround time on your calibration/Implete the calibration/repair — especially when parts are in as we become aware of the issue. Once calibration/Implete the calibration/Repair Quotation within 30 Days will be ECLINE the calibration/repair quote. 60 DAYS — We will lay and invoice a \$25.00 Evaluation Fee. 90 DAYS — If no alibration/repair quote after 90 Days, then the items will be hipping carrier account on file. IMPORTANT DISCLAIMER: to obtaining the needed information to return the items to o be UNCLAIMED and will no longer accept any ded or disposed of as MSI-Viking has no means of storing
I have read and accept the Calibration/Repair Terms: Signature: Da	